

Eligible and ineligible expenses

Eligible expenses

Seeking reimbursement

For expenses to be eligible for reimbursement, they must:

- A. Be for products or services that treat a medical condition
 - B. Have been incurred by you, your spouse or your eligible dependent
 - C. Be adequately substantiated prior to any run-out period imposed by the plan
 - D. Have been incurred during the permitted plan year or applicable period of coverage
- A medical expense is incurred when the service that causes the expense is provided not when the expense is paid.*

For exact run-out periods imposed by your plan, please reference your **Summary Plan Document** or ask your employer.

Substantiation requirements

To properly substantiate an eligible medical expense, the claim must include one or more third-party documents that show:

- 1. The patient receiving care
- 2. A description of the service or product
- 3. The provider or vendor's name
- 4. The date of service or sale
- 5. The final out-of-pocket expense

Our preferred form of substantiation is an explanation of benefits (EOB) provided by your insurance carrier. It will list the patient, dates of service, billing codes, the dollar amount of patient responsibility and amounts billed to the insurance carrier.

Timing

Run-out considerations

At the end of the plan year, participants are allotted a period of time (decided by the employer) called the “run-out period,” during which the participant can submit claims that were incurred during the plan year or applicable period of coverage. At the end of the run-out period, any amounts remaining in the participant's account may be forfeited.

Please see the **Summary Plan Document** provided by your employer for the exact duration of your run-out period and any exclusions allowed.

Termination considerations

Terminating employment may affect the amount of time available for participants to use their elections. Termination also may limit the run-out period provided.

Please check with your employer or consult your **Summary Plan Document** for details regarding termination and your health flexible spending account (FSA) and dependent care assistance program (DCAP).

Additional considerations

Depending on your plan, you may have an additional grace period or carryover allowances that will affect the period available for incurring eligible expenses. Please check with your employer or consult your **Summary Plan Document** for details regarding your health FSA and DCAP.

Potentially eligible expenses

The guidance permitting the use of pretax dollars for medical expenses expressly forbids expenses that are not exclusively for use in mitigating or treating an eligible medical condition. Potentially eligible expenses include products or services that may be used for general health or cosmetic purposes, and must conform to additional substantiation prior to reimbursement under a health FSA. Depending on the type of expense, the additional documentation can be any of the following:

- A. Letter of medical necessity (LOMN)
See benefithelp.solutions.com/pdfs/med_necessity_ltr.pdf.
- B. A prescription
A prescription must include the drug prescribed; who the drug is for; the dosage, quantity and instructions for use; and the medical prescriber's signature.
- C. A cost comparison
A typical cost comparison will be the receipt of the item and a demonstration of the price of a comparable nonspecialized similar product.
- D. An itemized third-party statement including all services

Note: It is important to adhere to the documentation requirements listed in the below table. A prescription does not take the place of a letter of medical necessity because a prescription fails to identify the condition being treated.

Note: Any substantiating document must be valid on the date that your care or service is incurred to be eligible for reimbursement.

Note: Your claim will not be processed until all documentation is received and completed.

Over-the-counter items

As of Jan. 1, 2011, over-the-counter (OTC) medicines require a physician's [prescription](#) to be eligible for reimbursement under a health FSA. Insulin is the only exception to this provision and can be reimbursed through a health FSA without a [prescription](#).

Over-the-counter (OTC) items that are **not** drugs or medicine are still reimbursable under a health FSA without a physician's [prescription](#). Examples of OTC items reimbursable without a [prescription](#) include sunscreen, bandages, contact lens solution and reading glasses.

Stockpiling

OTC items that are not drugs or medicine are restricted to amounts that can be reasonably used within the period of coverage in order to qualify for reimbursement under a health FSA. This means no more than three of any one item can be reimbursed under a health FSA within a single month. First-aid kits are excluded from this allowance — please see [first aid kit and supplies](#) for additional guidance.

Ineligible expenses

Expenses that have been labeled as ineligible for reimbursement are those that are usually used for personal, cosmetic or general health purposes. Even if these expenses are accompanied by a [letter of medical necessity](#), the treatments also must be permissible under regulatory provisions. If you have questions about permissible expenses, please call our Customer Service team at 503-219-3679 or 888-398-8057 or email us at customerservice@benefithelpsfolutions.com.

Note: This eligible and ineligible expense list is meant to be a guide and is not all inclusive. Please contact our Customer Service team at 503-219-3679 or 888-398-8057 with any specific questions.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Abortion	Eligible	Excludes expenses for procedures that are illegal under applicable state or federal law.
Acne treatment	Over-the-counter	<p>Because acne is considered a disease, the cost of prescription acne treatment will usually apply. Over-the-counter acne treatment also will be eligible if prescribed and if the product is used primarily for the treatment of acne. Cosmetic or other items that simply contain acne-fighting ingredients are not eligible.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • AcneFree • Acnomel • Ambi Even & Clear • Bye Bye Blemish • Clean & Clear • Clearasil • Murad Acne Complex Kit • Nature's Cure Acne Treatment • Neutrogena Acne Treatment • OXY • Proactiv Solution • Stridex • ZAPZYT Acne Treatment • Zeno Acne Clearing Device <p>Note: Generic and store-brand equivalents of name-brand acne treatments are also eligible.</p> <p>Laser therapy performed by a medical provider to treat acne is potentially eligible.</p> <p>Required documents: prescription</p>
Acne laser treatment	Potentially	Required documents: letter of medical necessity
Activity Tracker	Potentially	<p>Activity trackers will qualify if recommended to treat a diagnosed medical condition and the expense must not have been incurred but for the medical condition. Will be excluded if used for general health or well-being.</p> <p>Required documents: letter of medical necessity</p>
Acupressure	Potentially	Required documents: letter of medical necessity
Acupuncture	Eligible	
Adaptive equipment	Potentially	<p>Adaptive equipment used to alleviate sickness or disability will be eligible for reimbursement. Depending on the nature of the equipment, a cost comparison may be required. In some instances, only the amounts beyond a nonspecialized similar version will be eligible for reimbursement. Please see capital expenses.</p> <p>Required documents: letter of medical necessity</p>
Adoption fees	Ineligible	Medical expenses of an adopted child who is claimed as a dependent are eligible.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Adoption and pre-adoption medical expenses	Eligible	Includes physicals for the adoptive parents and pre-adoption counseling.
Adult diapers	Eligible	
Advanced payment for future care	Ineligible	Includes deposits and prepayments.
Air conditioners and air purifiers	Potentially	<p>Please see allergy products and mitigation.</p> <p>Required documents: letter of medical necessity</p>
Airfare	Potentially	<p>Primarily for and essential to medical care. Substantiation of related medical care received is required. Please see transportation.</p> <p>Required documents: letter of medical necessity</p>
Airfare, for companion	Potentially	Required documents: letter of medical necessity
Airway clearance vest	Eligible	
Alcoholism, drug and substance abuse, treatment of	Eligible	Meals and lodging provided at the treatment facility or during outpatient care and transportation expenses associated with meetings are eligible.
Allergy medicines	Over-the-counter	<p>Over-the-counter allergy treatments are potentially eligible for reimbursement.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Actifed • Benadryl • Chlor-Trimeton • Claritin • Sudafed • Zyrtec <p>Required documents: prescription</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Allergy products and mitigation	Potentially	<p>Eligible expenses include products and home improvements to treat severe allergies.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Cost to remove carpet (but NOT the cost to replace flooring) • Electrostatic air purifier • HEPA furnace filters and HEPA vacuum cleaner filters (only the difference in cost of the HEPA product minus the standard product can be reimbursed) • Humidifier • Home and automobile air conditioners • Special vacuum cleaners for persons with respiratory problems (only the difference in cost of the special vacuum cleaner minus a standard vacuum can be reimbursed) • Special pillow cases, mattress covers or other bedding barriers that provide protection against allergens to alleviate an allergic condition <p>Please see capital expenses for important additional guidance. Depending on the nature of the expense, a cost comparison may be necessary prior to reimbursement.</p> <p>Required documents: letter of medical necessity</p>
Alternative medical services	Potentially	<p>Services must be prescribed and rendered by a licensed healthcare provider to treat a specific illness or disorder.</p> <p>Required documents: letter of medical necessity</p>
Ambulance	Eligible	
Analgesics	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Advil • Aleve • Aspirin • Ibuprofen • Midol • Naprosyn • Pamprin • Tylenol <p>Topical examples include:</p> <ul style="list-style-type: none"> • Aspercreme • Bengay • Icy Hot • Zostrix <p>Required documents: prescription</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Antacids and acid reducers	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Axid AR • Gas-X • Maalox • Mylanta • Pepcid AC • Prilosec OTC • Tagamet HB • Tums • Zantac 75 <p>Required documents: prescription</p>
Anti-arthritis	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Glucosamine • Chondroitin <p>Required documents: letter of medical necessity</p>
Antibiotics, topical	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Bacitracin • Neosporin • Triple Antibiotic Ointment <p>Required documents: prescription</p>
Anticandidal, yeast infection	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Femstat 3 • Gyne-Lotrimin • Monistat • Mycelex-7 • Vagistat-1 <p>Required documents: prescription</p>
Anti-diarrheal	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Imodium A-D • Kaopectate • Pepto-Bismol <p>Required documents: prescription</p>
Antifungal	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Lamisil AT • Lotrimin AF • Micatin <p>Required documents: prescription</p>
Antihistamines	Over-the-counter	<p>Please see allergy medicines.</p> <p>Required documents: prescription</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Anti-itch products, lotions or creams	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Bactine • Benadryl • Caldecort • Caladryl • Calamine • Cortaid • Hydrocortisone • Lanacort <p>Required documents: prescription</p>
Arthritis gloves	Eligible	
Artificial insemination	Potentially	Please see fertility treatments .
Artificial limbs	Eligible	
Artificial reproductive technologies	Potentially	<p>Includes fertility exams, artificial insemination (intracervical, intrauterine, intravaginal), in vitro/in vivo fertilization, sperm bank storage and fees (not to exceed 12 months), sperm implants, sperm washing, reverse vasectomy, embryo replacement and storage (not to exceed 12 months), egg donor charge for recipient and embryo transfer.</p> <p>Required documents: letter of medical necessity</p>
Artificial teeth	Eligible	
Asthma medicines	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Bronitin Mist • Bronkaid • Bronkoxir • Primatene <p>For delivery devices, please see nebulizer, inhaler, CPAP, BiPAP.</p> <p>Required documents: prescription</p>
Automobile modifications	Potentially	<p>Please see adaptive equipment.</p> <p>Required documents: letter of medical necessity</p>
Baby formula	Potentially	<p>If your baby requires a special formula to treat an illness or disorder, the difference in cost between the special formula and routine baby formula may be reimbursed.</p> <p>Required documents: letter of medical necessity</p>
Back brace	Potentially	Required documents: letter of medical necessity
Bactine	Over-the-counter	Required documents: prescription
Band-Aids and bandages	Eligible	Please see over-the-counter supplies for important information regarding the reimbursement of bandages.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Bath tub rails and grips	Eligible	
Batteries	Potentially	Batteries are eligible only used to operate a device that is itself a qualified expense.
Beds, box springs and foundations	Ineligible	
Beds, mattresses and bed boards	Potentially	<p>Only unique mattresses specifically described and prescribed by a physician to treat a specific medical condition will be considered. Reimbursement will be limited to the amounts above a nonspecialized mattress. Any types of support for the mattress, such as box springs or special foundations, are not eligible.</p> <p>Required documents: letter of medical necessity and cost comparison</p>
Bedside commodes	Eligible	
Bed-wetting alarm	Potentially	<p>Reimbursement is limited to the amounts above that of a nonspecialized alarm.</p> <p>Required documents: letter of medical necessity and cost comparison</p>
Behavioral modification programs	Potentially	<p>Behavior modification programs and counseling may be eligible for reimbursement if used to treat autism, learning disabilities and other behavioral conditions.</p> <p>Required documents: letter of medical necessity or an explanation of benefits</p>
Bioidentical hormone replacement therapy	Potentially	<p>Will not be covered if used for cosmetic purposes. Please see cosmetic procedures.</p> <p>Required documents: letter of medical necessity</p>
Birth control, prescription	Eligible	<p>Birth control pills, including but not limited to:</p> <ul style="list-style-type: none"> • Demulen • Depo-Provera • Loestrin • Lo Ovral • Mircette • NuvaRing • Ortho-Novum • Ortho Tri-Cyclen • Ovcon • Ovral • Tri-Norinyl • Triphasil • Yasmin <p>Also included:</p> <ul style="list-style-type: none"> • Intrauterine device (IUD) • Norplant <p>Required documents: prescription</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Birth control, over-the-counter drugs	Over-the-counter	Birth control, including but not limited to: <ul style="list-style-type: none"> • Spermicides Required documents: prescription
Birth control, over-the-counter supplies	Eligible	Birth control, including but not limited to: <ul style="list-style-type: none"> • Condoms • Ovulation kits
Birth classes	Eligible	Expenses for birthing classes, Lamaze classes or other methods of childbirth education will qualify to the extent that instruction relates to birth and not childrearing. The fee should be apportioned to exclude instruction in topics such as newborn care, breastfeeding and parenting. Expenses for the coach or significant others do not qualify. <p>Required documents: Itemized third-party statement including all covered topics</p>
Birthing tub	Eligible	Includes both rental and purchase costs.
Blepharoplasty (eyelid surgery)	Potentially	Required documents: letter of medical necessity
Blood pressure monitors	Eligible	Examples includes: <ul style="list-style-type: none"> • Blood pressure monitor docking stations • Blood pressure monitor watches
Blood storage	Potentially	Blood storage is an eligible expense if you are storing blood for use during scheduled elective surgery. Storage fees should not exceed six months. The expense can be reimbursed only after services are rendered. <p>Required documents: letter of medical necessity</p>
Blood sugar test kits and test strips	Eligible	
Body scans	Eligible	
Botox	Potentially	Botox is generally cosmetic and not an eligible expense, please see cosmetic procedure . <p>Botox used for the treatment of migraines can be reimbursed.</p> <p>Required documents: letter of medical necessity</p>
Boutique practice, concierge and prepaid physician fees	Ineligible	Monthly or annual fees that your provider may charge for improved access, 24/7 availability and more personalized care are not considered medical care and cannot be reimbursed under a health FSA.
BRACAnalysis testing	Eligible	Limited to diagnostic testing for genetic mutations that may include DNA collection.
Bradley classes	Eligible	Please see birthing classes .
Braille books and magazines	Eligible	The cost difference of Braille books and magazines that exceed the price for regular books and magazines is an eligible expense.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Breast augmentation	Ineligible	Please see cosmetic procedure .
Breast pumps and lactation supplies	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Breast pumps • Breast pump parts • Nursing cream and ointment • Nursing pads and shields • Storage bags and bottles <p>Excludes items that merely make breast feeding more convenient. For example, special bras.</p> <p>Items purchased may be subject to stockpiling limits.</p>
Breast reconstruction surgery following mastectomy	Eligible	<p>Reimbursable if the surgery was done following a mastectomy for cancer.</p> <p>Please see cosmetic procedure for additional guidance.</p>
Breast reduction	Potentially	Required documents: letter of medical necessity
Breathalyzer	Eligible	Includes in-home or doctor's office testing.
Breathing strips	Potentially	Required documents: letter of medical necessity
Bris	Ineligible	
Bus fare	Eligible	Please see transportation .
Calamine lotion	Over-the-counter	Required documents: prescription
Calcium supplements	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Calcium carbonate • Calcium citrate • Calcium gluconate • Calcium lactate • Caltrate • Citracal • Tricalcium phosphate • Viactiv <p>Required documents: letter of medical necessity</p>
Cancer screenings	Eligible	

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Capital expenses	Potentially	<p>A capital expense (permanent or portable) can be reimbursed if its purpose is to provide medical care for you, your spouse or your dependent.</p> <p>Expenses for improvements or special equipment added to your home can be reimbursed if the main purpose of the item is medical care. How much is reimbursed depends on the extent to which the expense permanently improves the property and whether others benefit.</p> <p>The amount paid for the improvement is reduced by the increase in the value of your home or property. The cost of the improvement minus the increased value equals the eligible expense. In addition, the cost should be divided by the number of individuals living in the household to determine the amount that is reimbursable for the person with the medical condition.</p> <p>If the value of your home or property is not increased by the improvement, the entire cost is an eligible expense.</p> <p>Examples include but are not limited to:</p> <ul style="list-style-type: none"> • Constructing entrance or exit ramps • Widening or otherwise modifying doorways, hallways and stairways • Installing railings, support bars or other modifications to bathrooms • Kitchen modifications, including lowering cabinets and other equipment • Electrical and plumbing modifications • Exterior grading of the property to provide access to your home • Lead-based paint removal <p>Required documents: letter of medical necessity and cost comparison</p>
Car seats	Ineligible	
Cardiopulmonary resuscitation (CPR) classes	Potentially	<p>As part of a childbirth class or in situations where it is deemed medically necessary.</p> <p>Required documents: letter of medical necessity</p>
Carpal tunnel wrist supports	Eligible	
Carpet removal	Potentially	<p>Please see allergy products and mitigation.</p> <p>Required documents: letter of medical necessity</p>
Cayenne pepper	Over-the-counter	Required documents: letter of medical necessity
Cenegentics	Potentially	<p>Will be excluded if the service is primarily for the purpose of general health or well-being.</p> <p>Required documents: letter of medical necessity</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Chairs: reclining, ergonomic, convalescent	Potentially	<p>Reclining chairs that both elevate the legs and tilt the torso may be considered for reimbursement. The chair must be specifically prescribed by a physician to alleviate a specific medical condition, and you must submit a fully completed letter of medical necessity that clearly documents how the chair will alleviate the condition or diagnosis for the expense to be considered.</p> <p>Only the amount above the cost of a regular chair will be eligible for reimbursement.</p> <p>Required documents: letter of medical necessity and cost comparison</p>
Chelation therapy	Eligible	
Chinese herbal practitioner and herbal treatments	Potentially	Required documents: letter of medical necessity and itemized third-party statement including all covered services
Chiropractic care	Eligible	<p>Services performed by a chiropractor are eligible, including:</p> <ul style="list-style-type: none"> • TENS treatment • Ultrasound therapy
Chondroitin	Potentially	<p>Please see anti-arthritis.</p> <p>Required documents: letter of medical necessity</p>
Christian Science practitioners	Eligible	Payments for medical care can be reimbursed.
Cialis	Potentially	<p>If purchased through a pharmacy, we do not need a prescription.</p> <p>Required documents: prescription</p>
Circumcision	Eligible	A bris performed in the home by a rabbi or nonlicensed provider is not an eligible expense.
Classes, health-related	Potentially	Required documents: letter of medical necessity
COBRA premiums	Ineligible	Under IRS rules, insurance premiums cannot be reimbursed under a health FSA.
Cochlear implants	Eligible	
Coinsurance	Eligible	To be eligible for reimbursement, the underlying cost must be permissible under regulatory guidance and cannot be reimbursed by secondary insurance or any other source.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Cold and flu medicines	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Actifed • Advil Cold and Sinus • Alka-Seltzer Cold and Flu • Children's Advil Cold • DayQuil • Drixoral • Neo-Synephrine 12-Hour • NyQuil • PediaCare • Robitussin • Sudafed • Tavist-D • Theraflu • Triaminic • Tylenol Cold and Flu • Cough drops • Nasal sprays • Throat lozenges <p>The following are not eligible for reimbursement:</p> <ul style="list-style-type: none"> • Cold-EEZE • Zicam • Airborne <p>Required documents: prescription</p>
Cold sore medicines	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Abreva • Herpecin <p>Required documents: prescription</p>
Cold and hot packs	Eligible	Cold and hot packs as medical supplies ONLY.
Collagen injections	Potentially	Required documents: letter of medical necessity
Colonics	Over-the-counter	<p>Example includes:</p> <ul style="list-style-type: none"> • Colonix <p>Required documents: prescription</p>
Compression hosiery and socks	Potentially	<p>Example includes:</p> <ul style="list-style-type: none"> • Jobst surgical support hose and socks <p>Required documents: letter of medical necessity and cost comparison</p>
Condoms	Eligible	
Conference, medical	Eligible	Excludes meals and lodging while attending the conference. Includes individual admission and related transportation expenses. Substantiating documents must contain medical diagnosis.
Contact lenses	Eligible	Includes cleaning solution and storage. Please see eyewear, medical supplies and repair .

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Contraceptives	Over-the-counter	<p>Spermicidal products such as:</p> <ul style="list-style-type: none"> • Gels • Advantage-S • Encare • Gynol II • Ortho • VCF <p>Required documents: prescription</p>
Contraceptives, device	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Condoms • Films • Diaphragms
Contraceptives, prescription	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Birth control pills • Norplant, including insertion and removal
Controlled substances	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Darvon • Percocet • Ritalin • Valium <p>Required documents: prescription</p>
Controlled substances, obtained illegally	Ineligible	
Copayments	Eligible	Cannot be reimbursed by secondary insurance or any other source.
Cord blood storage	Potentially	<p>Can be reimbursed if there is a specific medical condition that the cord blood is intended to treat. Indefinite storage is not an eligible expense.</p> <p>Required documents: letter of medical necessity</p>
Corneal ring segments	Eligible	
Cosmetic dentistry	Ineligible	Expenses for cosmetic dentistry, such as teeth whitening or bleaching, porcelain veneers or bonding are not eligible for reimbursement, unless the procedure is necessary to improve a deformity arising from a congenital abnormality or personal injury from accident or trauma, or to restore appearance related to treatment for another medical diagnosis or condition. Please see cosmetic procedures for additional guidance.
Cosmetic procedures	Ineligible	Cosmetic procedures to improve or enhance appearance are not eligible.
Cosmetic procedures (cont.)	Potentially	<p>A cosmetic procedure or service necessary to improve a deformity arising from a congenital abnormality or personal injury from accident or trauma, or to restore appearance related to treatment for another medical diagnosis or condition, can be reimbursed.</p> <p>Required documents: letter of medical necessity</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Cotton balls	Ineligible	Examples include: <ul style="list-style-type: none"> • Cotton balls • Swabs • Q-tips
Cough medicines	Over-the-counter	Examples include: <ul style="list-style-type: none"> • Chloraseptic • Cough drops • Mucinex • Robitussin • Throat lozenges • Vicks 44 Required documents: prescription
Cough suppressants	Over-the-counter	Examples include: <ul style="list-style-type: none"> • PediaCare • Robitussin • Cough drops Required documents: prescription
Counseling	Ineligible	Life coaching, career counseling and marriage counseling do not qualify.
Counseling (cont.)	Potentially	Counseling must be provided to treat a medical or mental diagnosis and be rendered by a licensed provider. <p>Diagnosis examples include:</p> <ul style="list-style-type: none"> • Bereavement • Behavior modification Required documents: letter of medical necessity
Counseling (cont.)	Eligible	Examples include: <ul style="list-style-type: none"> • Psychoanalysis • Psychotherapy Required documents: explanation of benefits , letter of medical necessity or itemized third-party statement including diagnosis and treatment codes (CPT)
CPAP (continuous positive airway pressure) devices	Eligible	
Cranial technology	Potentially	Eligible if used to correct plagiocephaly. <p>Required documents: letter of medical necessity</p>
Crowns	Eligible	Please see dental care .
Crutches	Eligible	

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Dancing lessons	Potentially	May qualify if only for a short duration and if prescribed for a special medical condition, such as part of a rehabilitation program after surgery. Required documents: letter of medical necessity
Decongestants	Over-the-counter	Examples include: • Dimetapp • Sudafed Required documents: prescription
Deductibles	Eligible	Cannot be reimbursed by secondary insurance or any other source.
Defibrillator, portable	Eligible	
Dental care	Eligible	Covered services include but are not limited to: • Bridges • Cleanings • Crowns • Dental implants • Dentures • Endodontic care (root canal) • Extractions • Fillings • Periodontal services • Routine prophylaxis • Sealants • X-rays
Dental Floss	Ineligible	
Dental maintenance organization (DMO)	Ineligible	Please see insurance premiums .
Dentures and denture adhesives	Eligible	
Dependent care expenses, disabled	Potentially	May qualify as an eligible expense under a health FSA or a Dependent Care Assistance Program (DCAP) but not both. Required documents: letter of medical necessity
Dermatologist	Eligible	Excludes cosmetic-related care.
Diabetic socks	Potentially	Diabetic socks and shoes are eligible, but only the cost difference between the diabetic socks or shoes and regular socks or shoes will be reimbursed. Required documents: letter of medical necessity and cost comparison
Diabetic supplies	Eligible	
Diagnostic items, services and test services	Eligible	Includes tests to detect heart attack, stroke, diabetes, osteoporosis, thyroid conditions and cancer.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Diaper rash ointments and creams	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Balmex • Desitin <p>Required documents: prescription</p>
Diapers, diaper service	Ineligible	Not for routine care of a healthy newborn.
Diapers, diaper service (cont.)	Potentially	<p>To relieve or ameliorate the effect of a particular illness or disease on you, your disabled child or a dependent, who would not need this product if it weren't for the medical condition.</p> <p>Required documents: letter of medical necessity</p>
Diarrhea medicine	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Imodium • Kaopectate <p>Required documents: prescription</p>
Diet drugs	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Dexatrim • Alli <p>Required documents: prescription and letter of medical necessity</p>
Diet drugs, prescription	Potentially	Required documents: letter of medical necessity
Diet foods	Ineligible	
Diet programs	Potentially	<p>Reimbursement for diet programs varies extensively depending on the nature of the program. Each program is evaluated independently. Your physician will need to provide the specific condition that the diet program is treating (such as obesity or heart disease). Components of the diet program also will be reviewed.</p> <ul style="list-style-type: none"> • Enrollment costs may be reimbursable after the conclusion of the program. • Food, drugs, vitamins and supplements associated with the diet program will be addressed independently. Please see food, diet drugs, dietary supplements and vitamins for additional information. <p>An itemized listing of all services rendered will be required prior to reimbursement.</p> <p>Required documents: letter of medical necessity and itemized third-party statement including all covered services</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Dietary supplements	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Ensure • Glucerna • Power drinks • Protein bars <p>Meal replacements are not eligible. Dietary supplements must be necessary to treat a specific medical condition.</p> <p>Required documents: letter of medical necessity</p>
DNA collection and storage	Potentially	<p>This service generally will not qualify. Temporary storage (under 12 months) may be eligible if DNA collection is included in the diagnosis, treatment or prevention of an existing or imminent medical condition.</p> <p>Required documents: letter of medical necessity</p>
Doctor fees	Eligible	<p>In addition to all expenses for care not reimbursed by any other source, eligible expenses include fees for:</p> <ul style="list-style-type: none"> • Out-of-network providers • Charges by your physician for letters of medical necessity to schools, etc. • Physician tele-advice, including email communication
Doulas	Potentially	<p>If the doula is a licensed healthcare professional who renders medical care, his or her fees can be reimbursed. Typically doulas do not provide medical care. In order for doula services to be considered for reimbursement, a licensed medical provider, such as the patient's OB/GYN, must provide a statement detailing that a medical service was provided by the doula.</p> <p>Required documents: Itemized third-party statement including all covered services and letter of medical necessity</p>
Driving lessons	Potentially	<p>Will qualify if used by a handicapped individual learning to use special vehicle equipment.</p> <p>Required documents: letter of medical necessity</p>
Drug addiction, treatment of	Eligible	<p>Eligible expenses include:</p> <ul style="list-style-type: none"> • Inpatient treatment, including meals and lodging provided by a licensed addiction center • Outpatient care • Transportation expenses associated with attending outpatient meetings, including Alcoholics Anonymous (AA) or Narcotics Anonymous (NA) groups, if attending on a doctor's advice
Drug overdose treatment	Eligible	
Drug testing kits for home use	Ineligible	
Drugs and medicines	Over-the-counter	Please see prescription drugs and over-the-counter medicines and drugs.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Durable medical equipment	Eligible	Examples include: <ul style="list-style-type: none"> • Continuous positive airway pressure (CPAP) device • Walker • Wheelchair
Dyslexia	Potentially	Includes treatment or a program. Required documents: letter of medical necessity
Ear care, solutions	Over-the-counter	Examples include: <ul style="list-style-type: none"> • Murine Ear Wax Removal System • Swim-Ear drops Required documents: prescription
Ear molds	Eligible	
Ear piercing	Ineligible	
Ear plugs	Potentially	Must be prescribed to treat a specific medical condition, such as the presence of middle or inner ear tubes. Required documents: letter of medical necessity
Eczema treatments	Potentially	Expenses associated with preventative care are not eligible. Required documents: prescription
Education	Potentially	Payments made to a special school for a mentally impaired or physically disabled person qualify as reimbursable if the main reason for using the school is its resources for relieving the disability. This includes braille lessons for a visually impaired person, lip reading for a hearing-impaired person and remedial language training to correct a condition caused by a birth defect. Required documents: letter of medical necessity and itemized third-party statement
Egg donor fees	Potentially	Reimbursement is available if preformed on you, your spouse or your dependent and include: <ul style="list-style-type: none"> • Agency fees • Egg donor's medical and psychological testing • Legal fees for preparation of the egg donor contract Required documents: letter of medical necessity
Eggs and embryos, storage fees	Potentially	The intent is for immediate conception or for temporary storage (used within a year). Storage fees for an undefined future conception may be excluded. Required documents: letter of medical necessity
Electrolysis	Ineligible	Please see cosmetic procedures .
Electrolyte replacements	Eligible	Examples include: <ul style="list-style-type: none"> • Pedialyte Please see over-the-counter supplies for additional information.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Elevator	Potentially	<p>Please see capital expenses.</p> <p>Required documents: letter of medical necessity and cost comparison</p>
Epsom salts	Over-the-counter	<p>Required documents: prescription</p>
Exercise equipment	Potentially	<p>May be eligible for reimbursement if prescribed by a physician to treat a medical condition (such as obesity or heart disease) and the purchase would not have been made if it weren't for the medical condition.</p> <p>Required documents: letter of medical necessity</p>
Exercise programs	Potentially	<p>Please see fitness programs, weight loss programs and gym membership. Only those amounts paid for the participant with the medical necessity will be eligible for reimbursement.</p> <p>Required documents: letter of medical necessity</p>
Expectorants	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Mucinex • Triaminic • Robitussin • Comtrex <p>Required documents: prescription</p>
Eye care	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Eye patches <p>Please see over-the-counter supplies for additional information.</p>
Eye drops	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Murine • Opcon • Patanol • Visine <p>Required documents: prescription</p>
Eyewear, corrective	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Prescription sunglasses • Reading glasses <p>Excludes:</p> <ul style="list-style-type: none"> • Frames without lenses
Eyewear, medical supplies and repair	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Lens-cleaning supplies • Contact solution • Eyeglass repair
Eyewear, noncorrective	Potentially	<p>Required documents: letter of medical necessity</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Eyewear, nonmedical supplies	Ineligible	Examples include: <ul style="list-style-type: none"> • Protection plans • Warranties
Face creams	Ineligible	
Face lifts	Ineligible	
Face masks	Potentially	May be eligible if used to prevent airborne diseases. Required documents: letter of medical necessity
Feminine hygiene products	Potentially	Feminine hygiene products used post-surgery or after childbirth may be reimbursed. Required documents: letter of medical necessity
Fertility monitoring and testing devices	Eligible	Includes ovulation predictor kits and pregnancy tests.
Fertility treatments	Potentially	To the extent that the procedure is used to overcome an inability to have children. Potentially eligible medical expenses include but are not limited to: <ul style="list-style-type: none"> • Artificial insemination (intracervical, intrauterine, intravaginal) • Embryo replacement and storage • Embryo transfer • Fertility exams • FSH injections • Gamete intrafallopian transfer • In vitro/in vivo fertilization • Mucinex • Sperm implants • Sperm washing • Reverse vasectomy Required documents: letter of medical necessity
Fever-reducing medications	Over-the-counter	Examples include: <ul style="list-style-type: none"> • Aspirin • Motrin • Tylenol Required documents: prescription
Fiber supplements	Potentially	Examples include: <ul style="list-style-type: none"> • Metamucil • Citrucel • Benefiber Required documents: letter of medical necessity
Finance charges	Ineligible	
First-aid cream	Over-the-counter	Required documents: prescription

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
First-aid kit and supplies	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Antiseptics • Bandages • Cold and hot packs • Joint supports • Liquid bandages • Peroxide • Rubbing alcohol • Splints <p>Because of stockpiling concerns, only one first-aid kit is reimbursable per plan year.</p>
Fish oil and omega-3 supplements	Potentially	<p>Please see dietary supplements.</p> <p>Required documents: letter of medical necessity</p>
Fitness programs	Potentially	<p>Fees paid for a fitness program may be an eligible expense if prescribed by a physician and substantiated with a statement that treatment is necessary to alleviate a medical problem. A fitness program will not be reimbursed if it is being used for general health. Monthly payments will not be eligible for reimbursement until the end of the month. Enrollment fees will not be eligible for reimbursement until the completion of the fitness treatment. Only the amounts paid for the participant suffering from a medical condition will be reimbursed (i.e., if a family program is purchased and only one member of the family requires the fitness program, only the amounts paid for the family member requiring the program will be reimbursed).</p> <p>Required documents: letter of medical necessity</p>
Flu remedies, homeopathic	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Oscilloccinum • Sambucol <p>Required documents: letter of medical necessity</p>
Flu shots	Eligible	
Fluoride rinse, pills, gels	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Act • Colgate Phos-Flur <p>Required documents: prescription</p>
Food	Potentially	<p>Food may be eligible if prescribed by a medical practitioner to treat a specific illness or ailment and if the food does not substitute for normal nutritional requirements. However, the amount that may qualify for reimbursement is limited to the amount by which the cost of the special food exceeds the cost of commonly available versions of the same product.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Gluten-free foods for people with celiac disease <p>Required documents: letter of medical necessity and cost comparison</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Foot care	Eligible	Examples include: <ul style="list-style-type: none"> • Arch and insole supports • Bunion, blister and corn treatments • Callus removers
Foreign countries, medical care received in	Eligible	Expenses incurred in other countries must meet the same requirements as would apply in the U.S. Procedures or treatments received abroad must be legal in the U.S. Required documents: foreign currency exchange rate on date of service
Founder's fee	Ineligible	
Funeral expenses	Ineligible	
Gambling addiction, treatment of	Potentially	Pathological gambling is considered a mental illness, a letter of medical necessity confirming the diagnosis will be requested. Required documents: letter of medical necessity
Gauze pads	Eligible	Please see over-the-counter supplies .
Genetic testing and counseling	Potentially	Examples include: <ul style="list-style-type: none"> • Diagnosis of a medical condition of the unborn fetus • Determination of any birth defects of the unborn fetus Excludes testing to determine the sex of a fetus. Required documents: letter of medical necessity
Gloves	Potentially	Examples include: <ul style="list-style-type: none"> • Cara • Playtex • Safe skin • Kimberly-Clark Required documents: letter of medical necessity
Glucosamine	Over-the-counter	Please see anti-arthritis . Required documents: prescription
Groupon or Living Social coupon	Eligible	Discount coupons such as Groupon or Living Social for eligible expenses can be reimbursed. You must provide third-party substantiation that the Groupon or Living Social deal was purchased, the terms of the deal and documentation from the provider that includes the date of service and the amount charged.
Guide dogs	Eligible	Please see service animals for additional information.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Gym membership	Potentially	<p>In very limited circumstances, fees paid for a gym membership may be an eligible expense if prescribed by a physician and substantiated by his or her statement that treatment is necessary to alleviate a medical problem. Monthly payments for the gym membership will not be reimbursed until the end of the month. Enrollment or initiation fees will not be eligible for reimbursement until the completion of the gym membership treatment. Only the amounts paid for the participant suffering from a medical condition will be reimbursed (i.e., if a family membership is purchased and only one member of the family requires the gym membership, only the amounts paid for the family member requiring the program will be reimbursed).</p> <p>Required documents: letter of medical necessity</p>
Hair colorants	Ineligible	
Hair loss treatment	Potentially	<p>May be eligible when used to treat hair loss because of a specific medical condition.</p> <p>Required documents: letter of medical necessity</p>
Hair transplant	Ineligible	Please see cosmetic procedures .
Hand lotion	Ineligible	
Hand sanitizer	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Germ-X • Nexcare • Purell <p>Lotions, soaps or other personal items that merely contain sanitizing ingredients are not eligible for reimbursement.</p> <p>Required documents: letter of medical necessity</p>
Handicapped parking sticker or tag	Eligible	
Headache medications	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Advil • Aspirin • Tylenol <p>Required documents: prescription</p>
Healing ointments	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Aquaphor <p>Required documents: letter of medical necessity</p>
Health club fees	Potentially	<p>Only in very limited circumstances would fees paid to a health club qualify. Will be excluded if used for general health or well-being. Please see gym membership for additional guidance.</p> <p>Required documents: letter of medical necessity</p>
Health institute fees	Potentially	Required documents: letter of medical necessity

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Health screenings	Eligible	Please see preventive care screenings .
Hearing aids	Eligible	Includes batteries for the devices, repairs and repair kits but excludes warranties or insurance.
Heart-rate monitors	Eligible	
Hemorrhoidal treatments	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Preparation H • Tronolane <p>Required documents: prescription</p>
Herbal supplements	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Echinacea • Ginkgo biloba • Milk thistle • Soy • St. John's Wort • Turmeric • Valerian <p>Only herbal supplements used to treat a medical condition will be eligible for reimbursement. Please see supplements.</p> <p>Required documents: letter of medical necessity</p>
Home diagnostic kits and tests	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Cholesterol tests • Colorectal screenings • Diabetic equipment and supplies • HIV tests
Home healthcare	Potentially	<p>Please see nursing care and services.</p> <p>Required documents: letter of medical necessity</p>
Home medical equipment	Potentially	<p>The letter of medical necessity must state why the equipment needs to be in the home.</p> <p>Required documents: letter of medical necessity</p>
Homeopathic care	Eligible	Homeopathic care rendered by a licensed healthcare professional who provides this care for the treatment of a specific illness or disorder for you, your spouse or a dependent can be reimbursed under a health FSA. Supporting documentation must show the care was prescribed and signed by the licensed medical provider, even if a different provider renders the homeopathic care.
Homeopathic medicines	Potentially	<p>Homeopathic medicines used for treatment of a specific illness or disorder may be reimbursed. Cannot be used for general health.</p> <p>Required documents: letter of medical necessity</p>
Hormone replacement therapy	Over-the-counter	Required documents: prescription

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Hormone replacement therapy, prescription	Eligible	
Hormone supplements	Over-the-counter	Supplements used for the relief of perimenopausal or menopausal symptoms may be reimbursed. Required documents: letter of medical necessity
Hospital services	Eligible	Expenses of inpatient care (including meals and lodging for the patient) at a hospital or similar institution will qualify if the principle reason for being there is to get medical care. The underlying expense must be an eligible expense. Amounts paid for hospital services surrounding a cosmetic procedure will not be eligible for reimbursement.
Household help	Ineligible	Please see nursing care and services .
Human chorionic gonadotropin (hCG) drops	Ineligible	
Human chorionic gonadotropin (hCG) injections	Potentially	The cost of hCG may be reimbursed only when used to treat a medical condition related to infertility. Required documents: letter of medical necessity
Humidifiers	Potentially	Please see allergy products and mitigation and capital expenses . Required documents: letter of medical necessity
Hydrotherapy	Potentially	Required documents: letter of medical necessity
Hypnobabies home study course	Ineligible	
HypnoBirthing	Potentially	Required documents: letter of medical necessity
Hypnosis	Potentially	Reimbursement may be available if performed by a professional to treat a medical condition. Expenses incurred for hypnosis to assist with general stress relief, personal enjoyment or other personal purposes will not be eligible for reimbursement. Advanced payments are not eligible for reimbursement until the service has been provided. To receive reimbursement for a program that requires prepayment, please submit documentation showing continuity of payments and participation. Eligible examples include: • Smoking cessation treatment Required documents: letter of medical necessity

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Immunizations	Eligible	Common immunizations and vaccinations for adults and children are eligible, including: <ul style="list-style-type: none"> • Hepatitis A • Hepatitis B • HPV (Gardasil) • Influenza • Measles-mumps-rubella (MMR) booster • Pneumococcal vaccine (PPSV) • Polio (IVR) • Tdap booster • Varivax (chicken pox) • Zostavax (shingles)
In vitro fertilization	Potentially	Please see fertility treatments . Required documents: letter of medical necessity
Inclinator	Potentially	Please see capital expenses . Required documents: letter of medical necessity
Incontinence products	Potentially	Incontinence products used for a diagnosed medical condition may be reimbursed. Examples include: <ul style="list-style-type: none"> • Attends • Poise Required documents: letter of medical necessity
Infertility treatments	Potentially	Please see fertility treatments . Required documents: letter of medical necessity
Insect bite creams and ointments	Over-the-counter	Examples include: <ul style="list-style-type: none"> • Benadryl • Cortaid Required documents: prescription
Insect repellent	Over-the-counter	Examples include: <ul style="list-style-type: none"> • Cutter • OFF! Required documents: letter of medical necessity
Insulin	Eligible	Includes necessary equipment.
Insurance premiums	Ineligible	Under IRS rules, insurance premiums cannot be reimbursed under a health FSA.
Inversion therapy	Potentially	Examples include an inversion table. Required documents: letter of medical necessity
Invisalign (invisible braces)	Eligible	Required documents: orthodontia contract

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Jock-itch treatment	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Tinactin • Micatin • Lotrimin • Lamisil AF • Cruex • Store brands <p>Required documents: prescription</p>
Lab fees	Eligible	
Lactation consultant	Eligible	Please see breast pumps and lactation supplies .
Lactose intolerance supplements	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • DairyCare • Digestive Advantage • Lactaid <p>Please see dietary supplements for additional guidance.</p> <p>Required documents: letter of medical necessity</p>
Lamaze classes	Eligible	<p>Please see birthing classes.</p> <p>Required documents: Itemized third-party statement including all covered topics</p>
Language training	Potentially	Required documents: letter of medical necessity
Laser eye surgery	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Lasik <p>Please see vision care.</p>
Laser hair removal	Ineligible	Please see cosmetic procedures .
Laser therapy	Potentially	<p>Laser therapy may be potentially eligible when used to treat the following medical conditions:</p> <ul style="list-style-type: none"> • Acne • Jaundice • Mood disorders • Pain management • Psoriasis • Sinus-related disorders • Sleep disorders • Wound healing <p>This is not a comprehensive list of medical conditions that may be treated with laser therapy.</p> <p>Required documents: letter of medical necessity</p>
Latex gloves	Potentially	Required documents: letter of medical necessity
Latisse	Potentially	Required documents: letter of medical necessity

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Laxatives	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Dulcolax • Ex-lax • Kaopectate • MiraLAX <p>Required documents: prescription</p>
Lead-based paint removal	Potentially	<p>Reimbursement is limited to removing lead-based paint from surfaces in the participant's home to prevent a child who has (or has had) lead poisoning from eating the paint. Covering the affected surfaces is considered capital expenses and will require an appraisal of the home value. The replacement paint is excluded from reimbursement.</p> <p>Required documents: letter of medical necessity</p>
Learning disabilities	Potentially	<p>The portion of tuition or tutoring fees covering services rendered specifically for your child's severe learning disabilities caused by mental or physical impairments (such as nervous system disorders or closed head injuries) and paid to a special school or specially trained teacher may be reimbursed under a health FSA if prescribed by a physician.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Remedial reading for your child or dependent with dyslexia • Testing to diagnose disabilities <p>Required documents: letter of medical necessity</p>
Legal fees	Potentially	<p>Reimbursement only available if the fees have a direct or proximate relationship to medical care.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Legal fees paid to authorize treatment for mental illness <p>Required documents: letter of medical necessity</p>
Leisure trips	Ineligible	Will not be eligible for reimbursement even if prescribed.
Levitra	Potentially	<p>If purchased through a pharmacy, we do not need to see a prescription.</p> <p>Required documents: prescription</p>
Lice treatment	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Nix • Rid <p>Required documents: prescription</p>
Lifeline and other medical alert services	Ineligible	
Lifetime care	Ineligible	Fees or advance payments made to a retirement home or continuing care facility are not eligible expenses.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Lip products, medicated	Over-the-counter	<p>Medicated lip products that are used to treat severely dry, chapped lips or cold sores are eligible for reimbursement from your health FSA.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Blistex Medicated Lip Ointment • Carmex Medicated Lip Balm • Neosporin lip treatment <p>Nonmedicated lip products with moisturizers are not eligible.</p> <p>Required documents: prescription</p>
Liquid adhesive for small cuts	Eligible	Please see over-the-counter supplies .
Lodging	Potentially	<p>Up to \$50 per night per person is potentially eligible if the following conditions are met:</p> <ul style="list-style-type: none"> • The lodging is primarily for and essential to medical care. • The medical care is provided by a doctor in a licensed hospital or medical care facility related to or equivalent to a licensed hospital. • The lodging is not lavish or extravagant. • There is no significant element of personal pleasure or leisure in the travel. • Expenses for food and beverages are not eligible. <p>Required documents: letter of medical necessity</p>
Lodging, for companion	Potentially	<p>Your companion's lodging can be reimbursed if he or she is accompanying you or your eligible dependents for medical reasons and the lodging meets the criteria listed above. Meals are not eligible for reimbursement.</p> <p>Example includes:</p> <ul style="list-style-type: none"> • The lodging for a parent traveling with a sick child; up to \$100 may qualify (\$50 per person) <p>Required documents: letter of medical necessity</p>
Lodging, special	Potentially	<p>The cost of a special home or step-down facility for your mentally handicapped dependent, recommended by a psychiatrist to help your dependent adjust after inpatient mental healthcare to community living, can be reimbursed.</p> <p>Required documents: letter of medical necessity</p>
Long-term care insurance premiums	Ineligible	Under IRS rules, insurance premiums cannot be reimbursed under a health FSA.
Long-term care services	Ineligible	Refer to Section 106(c) of the IRS Code for more information.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Lubricants	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • K-Y • Lubrin • Replens • Vagisil <p>Required documents: letter of medical necessity</p>
Makeup	Ineligible	
Male pattern baldness, treatment of	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Propecia • Rogaine <p>Required documents: letter of medical necessity</p>
Marijuana or other controlled substances in violation of federal law	Ineligible	Please see controlled substances .
Masks, disposable	Over-the-counter	Required documents: letter of medical necessity
Massage therapy	Potentially	<p>Includes reiki, rolfing and rubdowns. Excludes services for general health or well-being, such as stress reduction.</p> <p>Membership programs, such as those available at Massage Envy Spa, will only be eligible for reimbursement upon the completion of a massage, and only the amounts paid for that massage will be considered. Documentation must include date of service and amount for the session.</p> <p>Required documents: letter of medical necessity</p>
Mastectomy-related special bras	Eligible	
Maternity aids	Eligible	Please see pregnancy aids .
Maternity clothes	Ineligible	
Meal substitutes	Ineligible	Includes protein bars and shakes.
Meals	Ineligible	Meals do not qualify if used to meet regular nutritional requirements. Replacements associated with weight-loss programs will typically not apply because they meet normal nutritional needs.
Meals (cont.)	Potentially	<p>Reimbursement for meals to treat a medical condition may qualify to the extent of the cost exceeding the cost of a nonspecialized meal.</p> <p>Required documents: letter of medical necessity and cost comparison</p>
Medical alert bracelet, necklace or USB data card	Eligible	Watches with medical alert identifications are not eligible.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Medical conference	Potentially	Includes expenses for admission and transportation to a medical conference, if it relates to a chronic disease suffered by you, your spouse or your dependent and if the conference is primarily for and essential to the person in need of medical care. Reimbursement also includes transportation expenses to the city where the conference is held, plus local transportation to the conference. Most of the time at the conference must be spent attending sessions on medical information. Required documents: letter of medical necessity
Medical information	Eligible	Amounts paid to a plan that maintains electronic medical information for you, your spouse or dependents are eligible for reimbursement under a health FSA.
Medical records	Eligible	Costs associated with copying or transferring medical records to a new provider are eligible for reimbursement.
Medical savings accounts	Ineligible	
Medical services	Eligible	Expenses for medical services prescribed by physicians or other healthcare providers acting within their scope of licensure can be reimbursed under a health FSA.
Medical supplies	Eligible	
Menstrual relief	Over-the-counter	Examples include: <ul style="list-style-type: none"> • Midol • Pamprin • Premysyn PMS Required documents: prescription
Mentally handicapped special home	Potentially	Required documents: letter of medical necessity
Midwife	Eligible	
Migraine relief	Over-the-counter	Examples include: <ul style="list-style-type: none"> • Advil Migraine • Excedrin • Motrin Migraine Required documents: prescription

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Mileage	Eligible	<p>Only mileage corresponding to services rendered for eligible medical care expenses will be considered.</p> <p>For 2017 dates of service, the mileage rate is 17 cents per mile.</p> <p>For 2016 dates of service, the mileage rate is 19 cents per mile.</p> <p>If you are submitting only a mileage claim, you must include the provider's name and address, the date(s) of service, type of service and number of miles traveled.</p> <p>If you are submitting a mileage claim along with a corresponding medical claim, you only need to provide the number of miles traveled.</p>
Mineral supplements	Potentially	<p>Examples include:</p> <ul style="list-style-type: none"> • Calcium • Caltrate • Feosol • Ferrous sulfate <p>Please see supplements for additional guidance.</p> <p>Required documents: letter of medical necessity</p>
Missed appointment fees	Ineligible	
Moisturizers	Ineligible	
Motion sickness medicines	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Bonine • Dramamine • Marzine <p>Required documents: prescription</p>
Mouth guard	Potentially	<p>Eligible if used to prevent teeth from grinding. This does not include mouth guards used for sports activities. Please see occlusal guards or bite guard.</p> <p>Required documents: letter of medical necessity</p>
Mouthwash	Ineligible	
Nail polish	Ineligible	
Nasal spray	Over-the-counter	<p>Nasal sprays that are used to alleviate snoring or reduce nasal congestion are eligible for reimbursement from your health FSA with a prescription from your healthcare provider. Examples include:</p> <ul style="list-style-type: none"> • Afrin Nasal Spray • Dristan Nasal Spray <p>Required documents: prescription</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Nasal strips	Over-the-counter	<p>Nasal strips or supplies that are used to alleviate snoring or reduce nasal congestion are eligible for reimbursement from your health FSA.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Breathe Right • Snoreeze <p>Required documents: prescription</p>
Naturopathic care	Eligible	Naturopathic care rendered by a licensed healthcare professional who provides this care for the treatment of a specific illness or disorder for you, your spouse or a dependent can be reimbursed under a health FSA.
Nebulizers, inhaler, CPAP, BIPAP	Eligible	
Neti pot	Eligible	
Neuromuscular re-education	Potentially	Required documents: letter of medical necessity
Newborn nursing care	Ineligible	Nursing services for a normal, healthy newborn are not an eligible expense.
Nicotine gum or patches	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • NicoDerm • Nicorette <p>Required documents: prescription</p>
Night guard	Potentially	<p>Eligible if used to prevent teeth from grinding. This does not include mouth guards used for sports activities. Please see occlusal guards or bite guard.</p> <p>Required documents: letter of medical necessity</p>
Nursing care and services	Potentially	<p>Nursing services are an eligible expense, whether provided in your home or another facility. The nurse need not be an R.N. or L.P.N., so long as the services rendered are of a kind generally performed by a nurse. These include services directly related to caring for and monitoring your, your spouse's or a dependent's condition, including:</p> <ul style="list-style-type: none"> • Preparing and giving medication • Changing dressings and providing wound care • Monitoring vital signs • Assessing responses to prescribed treatments and documenting those assessments in written notes <p>If the individual providing nursing services also provides household and personal services, only those charges related to actual nursing care are eligible expenses.</p> <p>Required documents: letter of medical necessity and an itemized third-party statement including all covered services</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Nursing home	Potentially	<p>Expenses for medical care in a nursing home for you, your spouse and your dependent(s), including meals and lodging, may be reimbursed if the main purpose of the stay is to receive medical care.</p> <p>If the primary reason for confinement is personal (i.e., you or your spouse or a dependent needs assistance with activities of daily living, safety issues, etc.), only the portion of the cost that is directly related to medical care or nursing services will be reimbursed.</p> <p>Required documents: letter of medical necessity</p>
Nutritional supplements	Potentially	<p>Dietary, nutritional and herbal supplements; vitamins; and natural medicines are not reimbursable if they are merely beneficial for general health. However, they may be reimbursable if recommended by a medical practitioner to treat a specific medical condition.</p> <p>To show that the nutritional supplement is for medical care, a note from a medical practitioner recommending the item to treat a specific condition is normally required.</p> <p>Example includes:</p> <ul style="list-style-type: none"> • 18 mg of iron daily to treat anemia <p>Required documents: letter of medical necessity</p>
Nutritionist	Potentially	<p>Nutritional services related to the treatment and guidance of a specific diagnosis or medical condition can be reimbursed.</p> <p>Required documents: letter of medical necessity</p>
Obstetrical expenses	Eligible	
Occlusal or bite guards	Eligible	Eligible if used to prevent teeth from grinding. This does not include mouth guards used for sports activities.
Occupational therapy	Eligible	
Optometrist	Eligible	
Oral care	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Anbesol • Biotene Dry Mouth • Orajel • Oral Balance <p>Required documents: prescription</p>
Organ donors	Eligible	

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Orthodontia	Eligible	<p>Unlike most expenses, orthodontia expenses are eligible for reimbursement when the contract is enacted. The contract must include:</p> <ul style="list-style-type: none"> • Length of treatment • Total cost showing the initial amount and monthly payments <p>If services were paid in full by cash, check or credit card, the entire amount may be reimbursed if allowed by the plan. If not, the total may be apportioned as the services are being provided during the treatment plan.</p> <p>Required documents: orthodontia contract</p>
Orthopedic shoes	Potentially	<p>These will not qualify if used for personal or preventive reasons. If used to treat or alleviate a special medical condition, only the cost difference between the specialized shoe and a regular comparable shoe is reimbursable. Mass-produced shoes are not eligible.</p> <p>Required documents: letter of medical necessity and cost comparison</p>
Orthotic inserts	Eligible	<p>Custom-made and over-the-counter inserts are eligible for reimbursement if used to treat injured or weakened body parts.</p>
Osteopathy	Eligible	
Over-the-counter medicines and drugs	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Advil • Tylenol <p>Required documents: prescription</p>
Over-the-counter supplies	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Band-Aids • First-aid supplies <p>Please review the guidance provided on stockpiling.</p>
Ovulation monitor	Eligible	
Oxygen	Eligible	<p>Includes any necessary equipment.</p>
Pain relievers	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Advil • Aleve • Aspercreme • Aspirin • Bengay • Ibuprofen • Icy Hot • Midol • Naprosyn • Pamprin • Tylenol <p>Required documents: prescription</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Parental fees	Ineligible	Fees or premiums paid to participate in a state-funded assistance program for the medical care of disabled dependents are not eligible for reimbursement from your health FSA.
Parking fees and tolls	Eligible	You must submit documentation of services rendered that correspond to the dates requested. Please see transportation .
Patterning exercises	Potentially	While these exercises are often done by family members, the cost to hire someone to perform patterning exercises is an eligible expense. Required documents: letter of medical necessity
Penile implants	Potentially	Amounts paid for implants may be eligible if the diagnosis of impotence is due to organic causes, such as diabetes, post-prostatectomy complications or spinal cord injury. Required documents: letter of medical necessity
Perfume	Ineligible	
Permanent contact lenses	Eligible	Examples include: <ul style="list-style-type: none"> • Corneal ring segments • Intacs
Permanent waves	Ineligible	
Personal items	Ineligible	Items that are used for personal grooming and not to treat a specific medical condition are not eligible for reimbursement.
Personal trainer fees	Potentially	Will qualify to the extent that a medical practitioner has prescribed a supervised exercise regimen to treat a disease or injury. The expense will only be considered if the regimen was incurred after the diagnosis and would not have been incurred had it not been prescribed. Required documents: letter of medical necessity
Petroleum jelly	Over-the-counter	Required documents: letter of medical necessity
Physical therapy	Eligible	Examples include: <ul style="list-style-type: none"> • Neurological therapy • Orthopedic therapy • Rehabilitation
Physician fees, prepaid	Ineligible	Prepaid physician fees that cover the cost of services such as exams, physicals, screenings, checkups and immunizations are not eligible for reimbursement. A common example is an annual prepaid fee to access the services of an on-staff physician. For additional guidance, please see boutique practice, concierge and prepaid physician fees .
Pillows, lumbar support	Potentially	Pillows or cushions that provide lumbar support may be eligible for reimbursement if prescribed by a licensed healthcare provider to alleviate a specific medical condition. Required documents: letter of medical necessity and cost comparison

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Post-mastectomy clothing	Eligible	Prosthetic bras and related clothing purchased after any surgical procedure related to breast cancer (lumpectomy, mastectomy, etc.) are eligible for expenses. Prosthetic bras and inserts are reimbursable at 100 percent. Tank tops or swimwear with built-in prosthetic bras are reimbursed up to 50 percent of the total cost, not to exceed \$75.
Pregnancy aids	Eligible	Items that relieve or reduce the discomfort of pregnancy may be reimbursed under a health FSA. Examples include: <ul style="list-style-type: none"> • Maternity girdles • Elastic hosiery • Maternity support belts
Pregnancy tests	Eligible	
Prenatal vitamins	Over-the-counter	If pregnant, prenatal vitamins are an eligible expense, and a letter of medical necessity will not be required for reimbursement. If taken when not pregnant, please see vitamins for additional guidance. Required documents: letter of medical necessity
Prepayments	Ineligible	
Prescription drug discount program	Ineligible	Fees paid to get access to drugs at a reduced cost are not eligible for reimbursement under a health FSA. Actual costs paid for prescription drugs are an eligible expense.
Prescription drugs	Eligible	Eligible expenses include deductibles, copayments or coinsurance, as well as the costs for prescription drugs that may not be covered under your health insurance. Please note, the prescription drug is considered incurred when the prescription is filled.
Prescription drugs, obtained outside of the U.S.	Ineligible	Importing prescription drugs from other countries generally will violate federal law. However, a drug or medicine may qualify for reimbursement if one of the following applies: <ul style="list-style-type: none"> • It is purchased and consumed in the other country and is legal in both that country and the U.S. • The FDA announces that it can be legally imported by individuals
Preventive care screenings	Eligible	If the tests are designed to assess symptoms of a medical diagnosis, they are eligible for reimbursement. Examples include clinical and home testing kits for blood pressure, glaucoma, cataracts, hearing, cholesterol, etc.
Private hospital room	Potentially	Required documents: letter of medical necessity

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Probiotics	Potentially	<p>Probiotic supplements are not reimbursable if they are merely taken for general health. However, they may be reimbursable if recommended by a medical practitioner to treat a specific medical condition.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Culturelle • Flora-Q • Sustenex <p>Required documents: letter of medical necessity</p>
Prolotherapy	Eligible	Prolotherapy or injection therapy for joint pain is eligible.
Prosthetics	Eligible	
Protein shakes	Ineligible	Please see meal substitutes .
Psychiatric services and care	Eligible	Please see counseling for additional guidance.
Psychoanalysis	Eligible	Please see counseling for additional guidance.
Psychology sessions	Eligible	Please see counseling for additional guidance.
Pulse oximeter	Eligible	
Radial keratotomy	Eligible	Please see laser eye surgery .
Radon mitigation	Potentially	<p>If a physician requires radon mitigation in your home because of a medical condition caused or aggravated by an unacceptable level of radon, some expenses may be eligible. However, if the home's value is increased because of the mitigation, some or all of the expenses may not be reimbursable. The cost of the test to determine if radon is present in the home is not eligible. Please see capital expense for additional guidance.</p> <p>Required documents: letter of medical necessity</p>
Reading glasses	Eligible	Please see eyewear, corrective .
Reflexology	Potentially	Required documents: letter of medical necessity
Rehydration solution	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Pedialyte
Rental cars	Eligible	<p>If used for travel to and from healthcare providers, hospitals and pharmacies.</p> <p>Required documents: itemized receipts that coincide with service(s) rendered</p>
Retin-A, prescription	Potentially	<p>If used for cosmetic purposes, the cost will not be eligible even if the treatment is prescribed. Please see acne treatment.</p> <p>Required documents: letter of medical necessity</p>
Rubbing alcohol	Eligible	Must be used for first-aid purposes.
Safety glasses	Ineligible	

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Sales tax	Eligible	Please see taxes .
Scales	Ineligible	Includes scales for food, drugs and weight.
Schools and education, special	Potentially	<p>Payments made for a mentally impaired or physically disabled person to attend a special school will qualify if the principal reason for attending the school is to overcome or alleviate the disability.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Braille lessons for visually impaired person • Lip reading for a person with a hearing disability <p>Excludes services for courses and disciplinary methods that have a beneficial effect on the person's attitude.</p> <p>Required documents: letter of medical necessity</p>
Schools and education	Potentially	<p>Payments made to a school or program to treat an individual for behavioral, emotional or addictive conditions will qualify if a principal reason for attending the program is to receive medical care. Ordinary education must be an incidental component.</p> <p>Required documents: letter of medical necessity</p>
Scooters	Potentially	Required documents: letter of medical necessity
Screening tests	Eligible	
Service animals	Potentially	<p>Expenses to train or procure any guide dog, signal dog or other animal individually trained to provide assistance to you, your spouse or a dependent with a disability can be reimbursed under a health FSA. Expenses such as food, medications, vet visits and dental care products needed for the care or maintenance of service animals are eligible expenses.</p> <p>Required documents: letter of medical necessity</p>
Shampoo, medicated	Potentially	<p>May be eligible when used to treat a specific medical condition.</p> <p>Examples include:</p> <ul style="list-style-type: none"> • Denorex • DHS Tar Shampoo • Nizoral <p>A letter of medical necessity from your physician must be signed by your healthcare practitioner. The letter must state your medical diagnosis, the name of the medicated shampoo and the length of time the shampoo is required.</p> <p>Required documents: letter of medical necessity</p>
Shaving cream or lotion	Ineligible	
Shipping and handling	Eligible	Shipping and handling charges for medical needs, such as mail-order prescriptions and eligible over-the-counter items.

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Shoes, specialized	Potentially	Only amounts above the cost of the nonspecialized equivalent will be eligible for reimbursement. Required documents: letter of medical necessity and cost comparison
Shower chairs	Eligible	
Sinus medications	Over-the-counter	Examples include: • Sinutab • Sudafed Required documents: prescription
Sitz bath	Eligible	
Skin moisturizers	Ineligible	
Skin tag removal	Potentially	Required documents: letter of medical necessity
Sleep aids	Over-the-counter	Examples include: • Nytol • Sominex • Tylenol PM • Unisom Required documents: prescription
Sleep deprivation, treatment for	Eligible	
Smoking cessation medicines	Over-the-counter	Examples include: • Commit • NicoDerm CQ • Nicorette • Nicotrol Required documents: prescription
Smoking cessation programs	Eligible	
Snoring-aid supplies	Over-the-counter	Includes nasal strips. Required documents: prescription
Soaps	Ineligible	
Special education and schools	Potentially	Please see learning disabilities . Required documents: letter of medical necessity

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Special foods	Potentially	<p>Special foods are reimbursable if prescribed by a physician to treat a special illness or ailment and used not merely as a substitute for normal nutritional requirements, but only to the extent that the cost of the special food exceeds the cost of commonly available versions of the same product.</p> <p>Example includes:</p> <ul style="list-style-type: none"> Gluten-free items for people celiac disease. <p>Required documents: letter of medical necessity and cost comparison</p>
Specialized equipment or services	Potentially	<p>Please see adaptive equipment.</p> <p>Required documents: letter of medical necessity</p>
Speech therapy	Eligible	
Sperm storage	Potentially	<p>Reimbursable if stored and used within one year. Storage fees for undefined future conception usually are not considered to be for medical care.</p> <p>Required documents: letter of medical necessity</p>
Spermicidal foam	Over-the-counter	Required documents: prescription
St. John's wort	Potentially	Required documents: letter of medical necessity
Sterilization procedures	Eligible	
Sterilization reversal	Eligible	
Student health fee	Potentially	Fees for actual medical services received may qualify
Substance abuse	Eligible	Please see alcoholism, drug and substance abuse, treatment of .
Subway fare	Eligible	Please see transportation .
Sunburn and other burn relief	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> Aloe vera Solarcaine <p>Required documents: prescription</p>
Sunglasses	Potentially	<p>Please see eyewear, noncorrective.</p> <p>Required documents: letter of medical necessity</p>
Sunglasses, prescribed	Eligible	

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Sun-protective clothing	Potentially	<p>Clothing that offers at least 30+ UVA and UVB sun protection for individuals with melanoma or other skin cancer, systemic lupus erythematosus (SLE), acute cutaneous lupus (ACLE) or other significant dermatologic conditions may be eligible with a letter of medical necessity from your doctor. The clothing is reimbursed for the difference between normal apparel and this specially constructed clothing, up to 33 percent of the total cost. The receipt must show the purchase was from an accredited sun-protective company, such as Solumbra or Coolibar.</p> <p>Required documents: letter of medical necessity and cost comparison</p>
Sunscreen	Eligible	<p>Sunscreen products with an SPF 15 or higher are eligible. Lotions or cosmetics that contain ingredients to protect you from the sun or that list an SPF are not eligible.</p> <p>Please see over-the-counter supplies.</p>
Suntan lotion without sunscreen	Ineligible	
Supplements	Over-the-counter	<p>Excludes use for general health. Examples include nutritional supplements, dietary supplements and vitamins.</p> <p>Required documents: letter of medical necessity</p>
Support braces	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Ace bandage wrap • Tru-fit <p>Please see over-the-counter supplies.</p>
Surgery	Eligible	Cosmetic surgery will not be reimbursable from the health FSA.
Swim and ski goggles, prescription	Eligible	<p>Only the amounts above the cost of a non-specialized version will be eligible for reimbursement.</p> <p>Required documents: cost comparison</p>
Swimming lessons	Potentially	<p>Please see dancing lessons.</p> <p>Required documents: letter of medical necessity</p>
Swimming pool maintenance	Potentially	<p>If the swimming pool is used primarily for medical care by someone who has been diagnosed with a medical condition and a medical practitioner has substantiated that the pool is part of medical treatment, then the cost of maintaining the pool may qualify. Please see capital expenses.</p> <p>Required documents: letter of medical necessity</p>
Tanning salon or equipment	Ineligible	
Taxes	Eligible	Taxes on medical services and products may be reimbursed under a health FSA. This includes local, state, service and other taxes.
Taxi fare	Eligible	Excludes any gratuities paid. Please see transportation .

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Teeth whitening	Ineligible	Teeth whitening products or services to enhance the brightness of your teeth are cosmetic and cannot be reimbursed.
Teeth whitening (cont.)	Potentially	Teeth whitening performed to restore function after an injury or trauma or to correct a congenital disease can be reimbursed. Usually only the teeth affected by the trauma or disease will be considered for reimbursement. Required documents: letter of medical necessity
Telephone for the hearing-impaired	Eligible	The cost difference associated with purchasing or repairing special telephone equipment versus a standard telephone for you, your spouse or a dependent with a hearing impairment is eligible for reimbursement under a health FSA. Required documents: cost comparison
Television for the hearing-impaired	Potentially	Reimbursable only for amounts above a nonspecialized similar product. Required documents: letter of medical necessity and cost comparison
Temporary continuation of coverage (TCC) premiums	Ineligible	Under IRS rules, insurance premiums cannot be reimbursed under a health FSA.
Thermometers	Eligible	
Throat lozenges	Over-the-counter	Examples include: • Cepacol • Chloraseptic Required documents: prescription
Tips (gratuities)	Ineligible	
Toilet-seat extenders	Eligible	
Toiletries	Ineligible	
Toothache and teething pain relievers	Over-the-counter	Examples include: • Anbesol • Orajel Required documents: prescription
Toothbrushes	Ineligible	Toothbrushes, including electric or battery-powered, are personal care items and not eligible for reimbursement.
Toothpaste	Potentially	Generally will not qualify for reimbursement. However, special toothpaste that is recommended to treat a specific medical condition may qualify. Only the amounts above the cost of nonspecialized toothpaste will be eligible for reimbursement. Required documents: letter of medical necessity and cost comparison

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Topical products	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Bengay • Arth-RX <p>Required documents: prescription</p>
Train fare	Eligible	Please see transportation .
Transplants	Eligible	
Transportation	Potentially	<p>Reimbursements for the cost of a rental car, bus, taxi, train, airplane, ferry or ambulance transportation services are eligible if the transportation is essential to medical care. Parking fees and tolls also may qualify. The medical care or service received must be an eligible medical care expense. Please see mileage for rates available for reimbursement.</p> <p>The following will not be eligible for reimbursement:</p> <ul style="list-style-type: none"> • Transportation to and from work • Transportation for personal reasons • Transportation for general health, even if recommended • Operating a specially equipped car for reasons other than medical purposes
Treadmill	Potentially	<p>Please see exercise equipment for additional guidance.</p> <p>Required documents: letter of medical necessity</p>
Tricare premiums	Ineligible	Under IRS rules, insurance premiums cannot be reimbursed under a health FSA.
Trips	Ineligible	Excursions taken for a change in environment, general health improvement, etc. (even those taken on the advice of your healthcare provider) are not an eligible expense.
Tuition expenses or fees	Potentially	<p>Please see learning disabilities.</p> <p>Required documents: letter of medical necessity</p>
Ultrasound, prenatal	Eligible	<p>Will qualify if used as a diagnostic tool to determine health and development of an unborn child.</p> <p>Required documents: explanation of benefits or letter of medical necessity</p>
Umbilical cord blood storage	Potentially	Required documents: letter of medical necessity
Usual and customary charges	Eligible	Medical expenses in excess of your plan's usual, customary and reasonable (UCR) charges may be reimbursed under a health FSA if the underlying expense is eligible.
Uvuloplasty, uvulopalatoplasty	Potentially	Required documents: letter of medical necessity
Vaccines	Eligible	Please see immunizations .

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Varicose vein treatment	Potentially	<p>This treatment will not qualify if the procedure is meant to improve appearance. The treatment may qualify if the procedure promotes the proper function of the body or prevents or treats an illness or disease.</p> <p>Required documents: letter of medical necessity</p>
Vasectomy reversal	Eligible	Please see sterilization reversal .
Vasectomy	Eligible	
Veneers	Ineligible	
Veterinary fees	Potentially	<p>These fees will qualify if incurred for the care of a guide dog or other animal used by a disabled person.</p> <p>Required documents: letter of medical necessity</p>
Viagra	Eligible	Must be prescribed.
Vision care	Eligible	Expenses such as eye exams, vision correction procedures, vision therapy and glasses or contact lenses are eligible.
Vision discount programs	Ineligible	Fees paid to gain access to a vision network or reduced fee structure are not an eligible expense under a health FSA.
Vitamin B-12 injections	Potentially	Required documents: letter of medical necessity
Vitamins	Potentially	<p>Vitamins; natural medicines; and dietary, nutritional and herbal supplements are not reimbursable if they are merely taken for general health. However, they may be eligible if recommended by a medical practitioner to treat a specific medical condition. Please see prenatal vitamins for guidance on prenatal vitamins.</p> <p>Required documents: letter of medical necessity</p>
Walkers	Eligible	
Warranties	Ineligible	Warranties that cover the replacement of items such as eyeglasses, hearing aids or adaptive equipment are not eligible for reimbursement.
Wart removal	Over-the-counter	<p>Examples include:</p> <ul style="list-style-type: none"> • Compound W • Dr. Scholl's Clear Away • Wart-Off <p>Required documents: prescription</p>
Weight-loss drugs	Over-the-counter	<p>Over-the-counter drugs, such as Alli, are only potentially eligible.</p> <p>Required documents: prescription</p>

TREATMENT	ELIGIBILITY	NOTES AND EXAMPLES
Weight-loss procedures and surgery	Eligible	<p>Examples include:</p> <ul style="list-style-type: none"> • Bariatric surgery • Gastric bypass • Lap band surgery <p>Excludes services for general health, improving one's appearance or overall well-being.</p> <p>Required documents: letter of medical necessity</p>
Weight-loss programs	Potentially	<p>Weight-loss programs will be eligible for reimbursement if recommended by a physician to treat a specific medical condition. Each component of the weight loss program is evaluated independently. Food is not eligible, even if it is part of the weight-loss program. Additional supplements will need to be addressed in the letter of medical necessity to be considered for reimbursement. Drugs and medicine will need to be prescribed separately. Please see food, supplements and diet drugs for additional guidance.</p> <p>Required documents: letter of medical necessity</p>
Wheelchairs	Eligible	
Whirlpool baths	Potentially	Please see capital expenses .
Wig	Potentially	<p>The full cost of a wig purchased because the patient has lost all of his or her hair from disease or treatment is eligible.</p> <p>Required documents: letter of medical necessity</p>
X-ray fees	Eligible	