



IMPORTANT BILLING INFORMATION for PATIENTS RECEIVING IMAGING SERVICES at CPH

Each time you receive imaging services at CPH, you will receive two separate bills. The reason for this is that imaging studies done at the hospital (x-rays, ultrasound, mammography, DEXA, nuclear medicine, MRI and CT exams) generate images which must then be interpreted by a Radiologist (a physician who specializes in interpreting imaging examinations.)

The two parts you will be billed for are:

1. The Technical Component: This is the hospital charge for performing the examination. CPH will bill you or your insurance company for the technical charge. For questions regarding bills for the technical component from CPH call 714-4501, Monday through Friday from 8:00 am - 5:00 pm.
2. The Professional Component: This is the charge for the Radiologist's fee for interpreting your examination. Skagit Radiology is the company name for the Radiologists who interpret studies at CPH. North Star Medical Imaging is the billing company utilized by Skagit Radiology to bill you or your insurance company for the Professional Component. If you have any changes or updates in your insurance information or questions regarding the bill for the Professional Component of your examination contact North Star Medical Imaging at (866)794-0012, Monday through Friday from 7:00 am - 4:30 pm (Alaska Standard Time.)

Dear Patient,

We know that there are other healthcare facilities which you could have chosen for your imaging needs. With this in mind we take the fact that you have trusted us with your diagnostic needs seriously and hope that every visit with us exceeds your expectations. Please do not hesitate to let us know if there is anything we can do to serve you better.

You may be randomly selected to receive a satisfaction survey in the mail regarding your visit with us today. On this survey you will be asked to grade your imaging experience on a scale of 1 -5, with five being excellent. Our mission is to "Strive for Five" as we reach towards excellence. If you see any reason that you would not rate us as excellent we ask that you please make us aware of how we can improve. Your comments and suggestions are encouraged and appreciated



Thank you again for choosing the Imaging Department of Central Peninsula Hospital for your needs. We exist to serve you.

Sincerely,

Katherine A Leslie, BS, RDMS, CRA, RT(R)(CT)
Imaging Services Director
(907)714-4590 direct line

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250 Hospital Place, Soldotna, AK 99669 ● (907) 714-4404 ● www.cpgh.org